

1 (ONE) YEAR WARRANTY

DATE OF PURCHASE: _____
MODEL, COLOUR: _____
SERIAL NUMBER: _____
CUSTOMER NAME/NO.: _____
CUSTOMER ADDRESS: _____
PHONE NO.: _____
E-MAIL ADDRESS: _____

WARRANTY TERMS:

Boncafe (Thailand) Ltd. guarantees a limited warranty of 1 (one) year, effective on the date of machine purchase.

This warranty is on terms of "bring-in" and includes both labor and parts, but excludes the following:

- Improper use of machine, i.e. any use other than that described in the manufacturer's manual, as well as sabotage
- Grinding discs & motors
- Transportation costs
- Defects resulting from:
 - ◆ Deterioration of parts, which are subjected to wear and tear (e.g. gaskets/water filters)
 - ◆ Lime scale
 - ◆ Lack of maintenance, cleaning and descaling
 - ◆ Negligence and improper usage
 - ◆ Use of aggressive chemicals for cleaning and descaling
 - ◆ Transportation damage(s) as a result of improper storage and installation.
 - ◆ Any repairs performed by unauthorized persons
 - ◆ Lightning discharges and power surges or incompatible voltages
 - ◆ Unsuitable environmental conditions such as high humidity/temperature or places with insects.
 - ◆ Act of God, like fire, floods, tidal waves, earthquakes and/or any natural catastrophe or causes beyond human control, such as wars, riots, and acts of terrorism

After the warranty is approved, Boncafe will repair or replace the malfunction equipment within a reasonable time frame.

Boncafe reserves the right to replace the malfunctioning equipment with one of the same condition, just before the breakdown.

Remark:

The warranty will become void once the machine is sold to another party. Any service during the warranty will not result in an extension of the warranty period

Besides the place of purchase, warranty claims are acceptable at the following Boncafe Sales & Service Centers in Thailand:

Bangkok

5 Soi 20 Mithuna Yak 11, Sutthisarn Road
Samsennok, Huaykwang, Bangkok 10310
Tel: (02) 691-7434 / Fax: (02) 691-2842
Email: technical.service.bkk@boncafe.co.th

Chiang Mai

189/25-26 Changklan Road
Amp. Muang, Chiang Mai 50100
Tel: (053) 281-030-2 / Fax: (053) 271-380
Email: chiangmai@boncafe.co.th

Had Yai

1/13 Suwannawong Road
Amp. Had Yai, Songkhla 90110
Tel: (074) 261-138 / Fax: (074) 261-139
Email: hadyai@boncafe.co.th

Korat

614/1 Chang Phuek Road, T. Nai Muang
Amp. Muang, Nakornratchasima 30000
Tel: (044) 293-308 / Fax: (044) 293-309
Email: korat@boncafe.co.th

Koh Samui

157/5-157/6 Tambon Bo Phut Amp.
Koh Samui, Suratthani Thailand 84320
Tel: (077) 427486-87 / Fax: (077) 427488
Email: kohsamui.manager@boncafe.co.th

Krabi

359/16-17, Tambon Krabi noi,
Amp. Muang, Krabi 81000
Tel: (075) 632-177-9 / Fax: (075) 632-179
Email: krabi@boncafe.co.th

Pattaya

668/17-21 Naklua Road, Moo 5, T. Naklua
Amp. Banglamung, Chonburi 20150
Tel: (038) 421-048 / Fax: (038) 421-049
Email: pattaya@boncafe.co.th

Phitsanulok

59/19 Bharom Trailokkanat 2 Rd. T. Nai
Muang A.Muang Phitsanulok 65000
Tel / Fax : (055) 248-188-9
Email: phitsanulok@boncafe.co.th

Phuket

455-457 Yaowalard Road, Mooban
Samkong T. Talardyai, Amp. Muang,
Phuket 83000
Tel: (076) 355-600-1 / Fax: (076) 355-656
Email: phuket@boncafe.co.th

Ubon Ratchathani

180 Chavalanok Road, T. Nai Muang
Amp. Muang, Ubon Ratchathani 34000
Tel: (045) 240-870 / Fax: (045) 240-871
Email: ubonratchathani@boncafe.co.th

Udonthani

10/19 Posri Road, T. Makkang
Amp. Muang, Udonthani 41000
Tel: (042) 249-720 / Fax: (042) 249-721
Email: udonthani@boncafe.co.th

Boncafe (Thailand) Ltd.